



**Agency Bulletin: 2018-04**

Date: October 29, 2018  
To: All FNTI Agents  
From: Chris Phillips  
RE: System Interruption for Upgrades

First National Title Insurance Company (FNTI) is making some system upgrades and scheduled maintenance to our operating system file server. We will go offline tomorrow, October 30, at 8 p.m. CST and should be back up and operational by midnight. During this time, you will not have access to FirstNet Portal and select features such as PASS, RamQuest Closing Market, and SoftPro 360.

This interruption was scheduled to have the least impact on our users, and we apologize for any inconvenience this necessary event may cause.

We appreciate your patience and understanding.